

- **Ask about the flying-time.**
- ...
What is the flying-time?
- **Ask how to get from the airport to the hotel.**
- ...
How do I get from the airport to the hotel?

2. Booking a Room in a Hotel

Listen.



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R. – Receptionist / K. – Mrs Kos

- R. Good morning. The Lagoon Hotel. How can I help you?
- K. Good morning. I'm interested in booking rooms in your hotel.
- R. Certainly, Madam. What kind of rooms do you have in mind?
- K. I'm looking for two rooms for a family, from 1st till 14th July.
- R. Single or double?
- K. One double and one twin-bedded, next to each other, if possible.
- R. Hold on a moment, please... Well, we have such rooms but they are with a shower only.
- K. That's perfect. And what about the price?
- R. The double room is 65€ and the twin-bedded one is 56€, so that makes 121€ altogether per night.
- K. Full-board?
- R. It's half-board, with breakfast and dinner included.
- K. Do you serve diet meals? My son is allergic to milk and eggs, you see.
- R. That won't be a problem, Madam.
- K. Brilliant! And what about the hotel's facilities?
- R. We can offer you a safe playground for children, an Internet cafe, and a swimming pool...
- K. And do you have fitness centre?
- R. Of course, we do. We have a fully-equipped club with a gym, a steam room and sunbeds.
- K. Sounds fantastic! I'll take the rooms then.
- R. How would you like to make the reservation?
- K. Can I book through the Internet?
- R. Of course. You'll find the registration form on our website: www.lagoonhotel.es. If you have any problems, don't hesitate to contact us.
- K. Thanks.
- R. Thank you for calling us. Goodbye!
- K. Goodbye!

Słowniczek

I'm interested in booking rooms in your hotel. – *Chciałbym zarezerwować pokoje w waszym hotelu.*

What kind of rooms do you have in mind? – *O jakie pokoje chodzi?*

I'm looking for two rooms for a family. – *Szukam dwóch pokoi dla rodziny.*

Single or double? – *Jedno czy dwuosobowych?*

A twin-bedded room. – *Pokój z dwoma łózkami.*

Next to each other. – *Obok siebie.*

Hold on a moment, please. – *Proszę chwilę poczekać.*

What about the price? – *Jaka jest cena?*

Full-board? – *Z pełnym wyżywieniem?*

It's half-board, with breakfast and dinner included. – *Z niepełnym, obejmującym śniadanie i obiadokolację.*

Do you serve diet meals? – *Czy serwujecie państwo dania dietetyczne?*

That won't be a problem, Madam. – *To nie będzie stanowić żadnego problemu, proszę pani.*

And what about the hotel's facilities? – *Jakie są udogodnienia?*

We can offer you an internet cafe and a swimming pool. – *Proponujemy kafejkę internetową i basen.*

We have a fully-equipped club with a gym, a steam room and sunbeds. – *Mamy w pełni wyposażoną siłownię, saunę i solarium.*

Sounds fantastic! – *Brzmi świetnie!*

I'll take the rooms then. – *W takim razie decyduję się na te pokoje.*

How would you like to make the reservation? – *Jak chciałaby pani dokonać rezerwacji?*

Can I book through the Internet? – *Czy można zarezerwować przez internet?*

You'll find the registration form on our website. – *Formularz znajdzie pani na naszej stronie internetowej.*

If you have any problems, don't hesitate to contact us. – *W razie jakichkolwiek problemów, proszę się z nami skontaktować.*

Conversation 2. Exercise 1



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Listen and repeat.

How can I help you?

I'm interested in booking rooms in your hotel.

What kind of rooms do you have in mind?

I'm looking for two rooms for a family.

Single or double?

One double and one twin-bedded.

Hold on a moment, please.

What about the price?

Full-board?

It's half-board, with breakfast and dinner included.

Do you serve diet meals?

That won't be a problem, Madam.

And what about the hotel's facilities?

We can offer you an Internet cafe and a swimming pool.

I'll take the rooms then.

How would you like to make the reservation?